



Safeguarding Adults Board North Tyneside and Northumberland

Strategic Annual Plan 2018-2019

The Care Act 2014 requires that all Safeguarding Adults Board produce and publish an annual plan of their intended priorities for the year.

The North Tyneside and Northumberland Safeguarding Adults Board (SAB) Strategic Annual Plan sets out the priorities for the next year, aligned to the six key principles of the which The Care Act 2014, which should underpin all adult safeguarding work. These are:

Empowerment – People being supported and encouraged to make their own decisions and informed consent.

Prevention – It is better to take action before harm occurs.

Proportionality – The least intrusive response appropriate to the risk presented.

Protection – Support and representation for those in greatest need.

Partnership – Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse.

Accountability- Accountability and transparency in delivering Safeguarding.



SAB

Objectives	Outcomes	Actions	Principle	Lead	Quarterly update	Rag Rating	Timescale
1. To ensure the quality of commissioned services	That the SAB is assured of the arrangements in place to oversee commissioned services	Assurance report to be provided to the SAB regarding the quality monitoring processes and safety prevention measures in place for commissioned services	Prevention Protection	LA and CCG Commissioners. Commissioning team to be asked to report to the board annually	Commissioning team to be asked to report to the board annually. Planned for December 2018 SAB meeting.	A	March 2019
2. Increased understanding of particular topics and vulnerabilities in adult safeguarding	Effective specialist processes eg Prevent, Adolescent to Parent Violence and Abuse (APVA) , Modern Day Slavery	Processes to be developed and embedded in practice.	Prevention	All partners working on multi agency arrangements Updates to be given at SAB	Working groups underway and reporting to the SAB but further work required Northumberland Prevent pathway finalised and to be implemented	A	March 2019



					<p>across the county.</p> <p>SAB Managers attendance at National Counter Terrorism Prevent Hydra training - October 2018.</p>		
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Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
3. Raising awareness of Safeguarding across the wider community	For professionals, services users and the families and members of the general public to have an increased awareness of safeguarding adults	To host the 5 th Annual SAFE week	Prevention	SAFE week held 17 th – 23 rd September. A number of awareness raising events held across both areas.	G	September 2018



		Agencies to share information with SAB regarding promotions they lead; e.g. Hate Crime week, fire prevention initiatives and NHS promotions	Prevention	Partner agencies to continue to share information with SAB managers for circulation to relevant boards.	A	Ongoing
	The SAB to have an effective Communication Strategy in place Safeguarding communication and engagement strategy to include churches and faith groups	SAB communication protocol to be produced. Protocol to include churches and faith groups	Prevention	SAB communication protocol to be produced. Protocol to be produced to include churches and faith groups. Links have been made with church and faith groups. Protocol to be finalised and circulated December 2018.	A	December 2018



Performance Sub Group

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. All agencies are able to demonstrate that they are implementing the Making Safeguarding Personal, MSP, Agenda in a consistent way by their frontline services	To ensure that the SAB strategy is informed by the voice of service users and carers.	That the voices of service users and carers are captured. Report to the SAB on an annual basis	Empowerment	NTC further training for adult social care Audit of cases to ensure that voices are heard. Suggest this objective is the area of focus for the next meeting of the sub group in November.	A	March 2019
	All agencies to be engaged in MSP	All agencies to have responsibility to support individuals to identify outcome at the start of the safeguarding process. This will be reflected in agencies alerting/referral processes	Empowerment	Both LA's monitor MSP outcomes. How are partner agencies demonstrating MSP? – to be explored at next sub group.	A	Review March 2019



<p>2. Raising awareness of Safeguarding across the wider community</p>	<p>For professionals, voluntary sector including community groups, service users and the families and members of the general public to have an increased awareness of safeguarding adults</p>	<p>For the SAB to advise on the questions being asked within general household survey e.g. "Would you know what to do if you were worried about someone who was vulnerable?"</p>	<p>Prevention</p>	<p>SAFE Week took place in September</p> <p>LA User and Carer Survey Feedback Household Survey Community Safety Partnership.</p> <p>Partner agencies to feedback on any surveys or any other mechanism that provides feedback. EG Peer reviews, inspections, etc.</p>	<p>A</p>	<p>March 2019</p>
<p>3. Proportionate decision making in Safeguarding process</p>	<p>Improved use of notifications and escalation process</p>	<p>Monitor through audit process and performance data</p>	<p>Proportionality</p>	<p>Audit was a focus area in the recent Q4 2017-18 report – providing partner agency and LA details in full.</p>	<p>A</p>	<p>March 2019</p>
<p>4. Data is used to inform Board re service delivery and planning</p>	<p>Improved use of performance data</p>	<p>Data used to inform board re service delivery and planning</p>	<p>Accountability</p>	<p>Full Q1 report submitted to Board in Sept 2018.</p> <p>Q1 Area of focus: reports the reasons for</p>	<p>G</p>	<p>Ongoing</p>



		Data dashboard to be used more effectively to understand safeguarding profile in North Tyneside and Northumberland		differences between NTC and NCC.		
5. Board is assured that frontline practices are effective	Board is assured that agencies safeguarding processes are as effective and streamlined as possible	Quality Assurance Framework to be completed by all agencies SAB to monitor and quality assure	Accountability	NCC starting new audit process in Oct '18. NTC start to finish audit sessions every 2 months Assurance framework workshop session in November	A	March 2019

Workforce Development Sub Group

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
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<p>1. All agencies are able to demonstrate that they are implementing the Making Safeguarding Personal, MSP, Agenda in a consistent way by their frontline services</p>	<p>People using services have increased knowledge of safeguarding and are better equipped to keep themselves safe from harm</p>	<p>Making Safeguarding Personal is to be embedded into all training packages.</p>	<p>Empowerment</p>	<p>All training presentations that are included as part of the SAB Training directories, have been reviewed and quality assured to ensure that the Making Safeguarding Personal message is embedded and a consistent message is being delivered across all packages.</p> <p>North Tyneside are due to pilot a new way of approaching safeguarding strategy meetings in January 2019, which will focus on a strength based approach and emphasis the persons involvement, the balancing of wellbeing with safety and prevention. It will engage the person in a</p>	<p>A</p>	<p>March 2019</p>
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				conversation about how best to respond to their safeguarding situation in a way that enhances involvement, choice and control. If successful the training on this new approach will then be disseminated widely across the borough in April / May 2019.		
2. Empower all partners to prevent abuse from occurring	Improved referrals with better clarity of information including individual's outcome identified	Expand training across voluntary and community sector	Prevention	Currently working with our contact centres/safeguarding teams , to gage an understanding of where gaps may be appearing and then partner agencies can be contacted for offer further training/ briefings to improve clarity of information and improve referrals.	A	March 2019
3. Increased understanding of particular topics and vulnerabilities	Increased awareness of modern slavery and self neglect	Training plan for Modern Slavery to be implemented	Protection	Modern Slavery Sessions have been implemented and	A	March 2019



				<p>delivered within both service areas.</p> <p>To look at on-going more advanced training within these two areas.</p>		
	Effective Prevent process	Monitoring of Prevent and Wrap training across all agencies		<p>Prevent Training continues to take place across both local authorities, this currently only offered as an e-learning package in North Tyneside.</p> <p>CCG have now delivered Wrap Training to all GP practices in North Tyneside and are 100% compliant.</p> <p>All agencies report back on an annual basis on their training data and prevent is one of the key areas.</p>	A	Ongoing
	Online safety	Develop tools/ resources		Still to be developed		

	Learning from Appreciative Inquiries and SAR's	<p>around online safety</p> <p>Training sessions around appreciative inquiries/ SAR's undertaken and learning from these</p>		<p>Joint sessions between Northumberland and North Tyneside have been agreed and sessions should be available and rolled out by January 2019.</p>		
4. Increased understanding of safeguarding across all agencies	Better skills, knowledge and confidence for workers to take ownership in safeguarding	Assurance that training is taking place across all partner agencies including the voluntary sector and that it is quality assured.	Partnership	<p>This made up part of the action plan last year and actions were put into place to send audits to all commissioned providers to gain an understanding of where they received their training and the possibility of quality assuring their training packages.</p> <p>We are now moving onto the second phase of meeting with our commissioners in terms</p>	A	January 2019



				of what to do with the providers who did not respond to this audit.	
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Sexual Exploitation Sub Groups

The sub groups within Northumberland and North Tyneside do not operate currently in unison, they report separately to this Board and report to both LSCB and Safe Partnerships, they have separate work plans and strategies.

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. Increased understanding of particular topics and vulnerabilities	Increased awareness of modern slavery and operational processes in place	To develop local arrangements for responding to Operational Modern Day Slavery. Raise awareness of this issue across the partnership.	Protection	Working groups underway in North Tyneside and Northumberland. Operational procedures being developed.	A	March 2019
	Increased awareness of County Lines and operational processes in place. County lines is a major, cross-cutting issue involving drugs, violence, gangs,	To develop local arrangements for responding to County Lines. Raise awareness of this issue across the partnership.	Protection	This work is underway and reporting to the sub group but further development required Awareness of this issue has been led by the sub group. County Lines presentation to be	A	March 19



	safeguarding, criminal and sexual exploitation, modern slavery, and missing persons.			included in SAB development session in December 2018.		
	Embed the learning and recommendations from Newcastle Joint Serious Case Review in relation to the systematic abuse of a significant vulnerable people. Ensure that the awareness that people of all ages may be vulnerable to sexual exploitation, not just children	Raise awareness of this issue across the partnership.	Protection	Information events held in Northumberland jointly with DHR. Bench marking underway in both SE sub-groups. 7 minute guide produced and circulated to all partner agencies. Presentation of learning provided by Newcastle SAB at September SAB meeting.	A	March 19
	Ensure that working with	Develop regional standardised Risk	Protection	Regional workshop held October 2018.	A	March 19

	Northumbria Police that the response to missing persons covers all vulnerable people (not just children)	Management Group/Missing Sexual Exploited and Trafficked groups processes that include vulnerable adults		Regional task and finish group developing MSET process/screening toolkit to include children and adults vulnerable to slavery exploitation and trafficking.		
	Better understand SE within North Tyneside and Northumberland	Develop an annual problem profile based on sound rationale utilising information from partners and return interviews	Prevent		A	March 19
	Effective processes for tackling sexual exploitation	North Tyneside's and Northumberland's Sexual exploitation strategy to be embedded into practice.	Protection	Northumberland SE strategy has been reviewed, to be circulated to December 2018 SAB meeting. Northumberland delivery plan to be finalised December 2018.	A	December 2018



		<p>North Tyneside Multi agency case audits to be undertaken to test the application of processes</p> <p>SE Champions across Northumberland.</p>		<p>SE Champions being identified. SE masterclass events arranged for February 2018.</p>		
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SARC

Objectives	Outcomes	Actions	Principle	Quarterly Update	Rag Rating	Timescale
1. The Board will learn from previous issues and ensures practice improves for the future	Ongoing use of the SAR policy to make decisions re learning locally and nationally	Use of story board process for sharing learning	Protection	Storyboards continue to be produced following case reviews and are distributed to partner agencies.	G	ongoing
		Keeping of an Action Log to monitor implementation of actions into practice – link to workforce development	Protection	Action log ongoing which is reviewed at each meeting. SAR and learning review action plans monitored. Workforce development link attends meetings.	G	ongoing
		To consider examples of good practice and share	Protection	Reviews also identify areas of good practice and this is reflected in	G	ongoing



		learning from these cases		the storyboards and reports.		
		For partner agencies to share findings from internal learning reviews to the SAB	Protection	Relevant internal learning reviews are reported to the SARC and onwards to the SAB.	G	ongoing